



NORTH PARKES MINES CASE STUDY

Gaining control of your print environment

CMOC-Northparkes Mines (Northparkes) is a copper and gold mine located 27 kilometres north-west of Parkes, in the Central West of New South Wales.

With three service agreements in place and limited control and insights into the print environment, Northparkes was spending too much time and money managing its print fleet.



AT A GLANCE

Mining

Inland Products Used:

5 imageRUNNER Advance 7270
14 imageRUNNER Advance 5240
1 imageCLASS LBP 6680x
uniFLOW

Benefits:

Reduced print volume by 30%
Consolidated fleet from 27 devices to 20
Simplified service contract
Enhanced document security & reduced environmental impact

Challenges

“In 2015, our print contract was up for renewal and we were consolidating our office buildings which were kilometres apart, so it was an ideal time to review our print fleet,” says Siala Ahmu, IT Coordinator, Northparkes.

“There was a great amount of complexity involved in managing our fleet as we had three separate service agreements and no reporting to measure our performance. We needed a solution that allowed us to take control of our print environment,” continues Ahmu.

Northparkes had 27 printers across the site and was printing on average over 200,000 pages per month.

Solution

After going through a tender process, Northparkes selected Inland Digital as its print partner. Inland Digital identified the need for Northparkes to not only consolidate its fleet, but also dramatically reduce the number of pages it printed.

“Inland Digital provided us with one service contract and consolidated our fleet from 27 devices to just 20. By introducing, uniFLOW as our print management software, we significantly reduced our print volume, as well as enhanced the way we used our printers,” says Ahmu.

“Cost reduction was a great outcome from our new print fleet, but the additional benefits of security and flexibility that have come from introducing uniFLOW have also had a positive impact on the way we work”.



Improved document security and reduced print costs

Northparkes also utilised the Follow-Me print functionality within uniFLOW to enhance the security of its printers.

“With uniFLOW, our print job is only released once a user scans their card at the printer. This ensures documents remain confidential and aren’t left on the printer for everyone to see.

“In addition to security, if you have sent a job to print by mistake or have seen an error after you have sent the job to print, you are able to cancel the job at the device. Also, if one of our staff sends a job to print and forgets about it, the job will automatically be cancelled within 16 hours,” continues Ahmu.

These simple changes have meant Northparkes has reduced its printed pages by 30%, which has resulted in significant cost savings as well as reducing its impact on the environment.

“uniFLOW has not just reduced the amount we print, it has created flexibility in how we print. We can now send a document to print and walk up to any printer to release the job. So if our closest printer is busy, we can head to the next available device or even use a printer in another building.

“For areas of our business that didn’t suit having Follow-Me print, like our warehouse, we were able to disable this function, but still monitor the performance of these printers through uniFLOW,” added Ahmu.

The monthly reporting capability allows Northparkes to monitor and measure the performance of the print fleet. “The report includes not just print volume, but environmental impact and print behaviour. For example, we can see that we saved approximately 52 trees annually through pages saved from duplex printing alone.”



Results

Since partnering with Inland Digital, Northparkes has experienced significant cost reduction through both the consolidation of its fleet from 27 printers to just 20 and decreasing its print volume by 30%.

“Cost reduction was a great outcome from our new print fleet, but the additional benefits of security and flexibility that has come from introducing uniFLOW have also had a positive impact on the way we work,” concludes Ahmu.